

#### The Kelkar Education Trust's

#### V G Vaze College of Arts, Science and Commerce

#### (Autonomous)

Syllabus for TYBCOM

(June 2023 Onwards)

Program: BCOM

Semester V

### Course: Psychology of Human Behavior at Work Part-I

Course Code	Paper Title	Credit
CPHW501	Psychology of Human Behavior at Work Part- I	03



1. Syllabus as per Choice Based Credit Syste	em
i) Name of the Programme	: T.Y.B.COM. Psychology
ii) Course Code	: CPHW501
iii) Course Title	Psychology of Human Behavior at : Work Part- I
iv) Semester wise Course Contents	: Copy of the syllabus Enclosed
v) References and additional references	: Enclosed in the Syllabus
vi) Credit structure	:
No. of Credits per Semester	: 03
vii) No. of lectures per Unit	: Approximately 10-12
viii) No. of lectures per week	: 03
ix) No. of Tutorial per week	:
	Semester End Exam:60 marks (4 Questions of 15 marks)
	Internal Assessment 40 marks: Class Test: 15 marks
	Project/ Assignment: 15 marks
2 Scheme of Examination	: Class Participation: 10 marks
3 Special notes, if any	: No
4 Eligibility, if any	As laid down in the College : Admission brochure / website
5 Fee Structure	As per College Fee Structure : specifications
6 Special Ordinances / Resolutions, if any	: No



Programme: TYBCom Course : Psychology of Human Behavior at Work Part- I

Semester: V Course Code : CPHW501

Teaching Scheme (Hrs/Week)			÷	Continuous Internal Assessment (CIA) 40 marks			End Semester Examination	Total		
L	Т	Ρ	С	CIA-1	CIA-2	CIA-3	CIA-4	Lab	Written	
3	-	-	3	15	15	10		-	60	100
Ма	Max. Time, End Semester Exam (Theory) - 2Hrs.									

Prerequisite:	Basic interest in human behavior
	Understanding of basic concepts in Industrial and Organizational
	Psychology

Course C	Dbjectives
1)	To acquaint students with the basic concepts and modern trends in Industrial and Organizational Psychology.
2)	To help the students understand the role of theories and the importance of Psychological factors in the world of work.
3)	<ul> <li>To help students understand various structures and functions of the organization.</li> </ul>
4)	To make the students aware of the applications of psychological principles in the field of work setting.
5)	To create a foundation for higher education and a professional career in Industrial and Organizational Psychology.

		Course Content		
Unit No.	Module No.	Content	Lectures	
Unit 1      What is     Organizational Behavior?		What Managers Do? Disciplines that contribute to the OB Field. Challenges and Opportunities for OB: Responding to Globalization, Managing Workforce Diversity, Coping with "Temporariness", Helping Employees Balance Work-Life Conflicts, Creating a Positive Work Environment, Improving Ethical Behavior.	9	Pag e PA GE \*
Unit 2 Attitudes and Job Satisfaction	         V	Attitudes & it's components. Major Job Attitudes. Job Satisfaction- Measuring Job Satisfaction, Causes of Job Satisfaction. The impact of satisfied and dissatisfied employees on the workplace.	9	ME RG EF OR MA



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Unit 3	I	What is Personality?	
	II	Personality frameworks.	
Personality	111	Other personality Attributes Relevant to OB.	
and Values	IV	Values and cultural Values.	
Unit 4	I	What are Emotions and Moods? The Basis	
Unit 4	II	Emotions.	
Emotions and		Sources of Emotion and Moods.	9
Moods	IV	Emotional Labor.	9
WOOUS	V	Emotional Intelligence.	
		OB Applications of Emotions and Moods	
		Total No. of Lectures	36

Students' Presentations, Group Discussions, Use of E-learning, Book Reviews, Movie Reviews and Conducting Small Scale Studies on Topics related to the Syllabus.

Semester V: Psychology of Human Behavior at Wo	rk Paper – I (Paper Pattern)
Duration: 2 hours	Marks: 60
Q.1 Essay Type (1/2) (Unit 1)	15 marks
Q.2 Essay Type (1/2) (Unit 2)	15 marks
Q.3 Essay Type (1/2) (Unit 3)	15 Marks
Q.4 Short Notes (3/5) (Unit 4)	15 Marks

#### Course Outcomes

Students should be able to ...

Oludenia							
CO1	Demonstrate understanding of the basic concepts and modern trends in Industrial and Organizational Psychology.						
CO2	Comprehend the basic foundational theories of Industrial and Organizational Psychology.						
CO3	Have demand focused goals and the skills required to work effectively in the work setting.						
CO4	Apply the psychological concepts in the Industrial and Organizational field.						
CO5	Feel interested and motivated to pursue a professional career in the field of Industrial and Organizational Psychology.						
Recomm	nended Resources						
Text Books	<ol> <li>Robins, S.P., Judge, T.A &amp; Vohra, N. (2020). Organizational Behavior (18<sup>th</sup> Ed). Pearson</li> </ol>	Pa e					
Refere nce Books	<ol> <li>Aswathappa, K. (2005). Human Resource Management- Text and Cases. (4<sup>th</sup> Ed.). New Delhi, Tata McGraw Hill Publishing Co. Itd</li> <li>Luthans, F. (2005). Organizational Behavior. (10<sup>th</sup> Ed.) McGraw Hill</li> <li>Muchinsky, P.M.(2003). Psychology Applied to Work. (7<sup>th</sup> Ed.). Wadsworth /Thomson Learning</li> <li>Newstrom, J.W., &amp; Davis. K. (2002). Organizational Behavior: Human Behavior at Work (11 Ed.). Tata McGraw Hill</li> </ol>	PA GI \* M EF OI					



Syllabus Prepared by:

- 1. Dr. Neeta Mehta, Head and Associate Professor, Department of Psychology & Chairperson, BOS, Vaze College (Autonomous)
- 2. Ms. Reeta Kamble, Assistant Professor, Department of Psychology & Member, BOS, Vaze College (Autonomous)





#### The Kelkar Education Trust's

#### V G Vaze College of Arts, Science and Commerce

#### (Autonomous)

Syllabus for TYBCOM

(June 2020 Onwards)

Program: BCOM

Semester 6

#### Course : Psychology of Human Behavior at Work Part- II

Course Code	Paper Title	Credit
CPHW601	Psychology of Human Behavior at Work Part- II	03



1. Syllabus as per Choice Based Credit System						
i) Name of the Programme	:	T.Y.B.COM. Psychology				
ii) Course Code	:	CPHW601				
iii) Course Title		Psychology of Human Behavior at Work Part- II				
iv) Semester wise Course Contents	:	Copy of the syllabus Enclosed				
v) References and additional references	:	Enclosed in the Syllabus				
vi) Credit structure	:					
No. of Credits per Semester	:	03				
vii) No. of lectures per Unit	:	Approximately 9-10				
viii) No. of lectures per week	:	03				
ix) No. of Tutorial per week	:					
		Semester End Exam:60 marks (4 Questions of 15 marks)				
		Internal Assessment 40 marks: Class Test: 15 marks				
		Project/ Assignment: 15 marks				
2 Scheme of Examination	:	Class Participation: 10 marks				
3 Special notes, if any	:	No				
4 Eligibility, if any	:	As laid down in the College Admission brochure / website				
5 Fee Structure	:	As per College Fee Structure specifications				
6 Special Ordinances / Resolutions, if any	:	No				



Programme: TYBCom

Course : Psychology of Human Behavior at Work Part- II Semester: VI Course Code : CPHW601

Teaching Scheme (Hrs/Week)			è.	Continuous Internal Assessment (CIA) 40 marks			End Semester Examination	Total		
L	Т	Ρ	С	CIA-1	CIA-2	CIA-3	CIA-4	Lab	Written	
3	-	-	3	15	15 15 10 -				60	100
Ma	Max. Time, End Semester Exam (Theory) - 2Hrs.									

#### Prerequisite: Basic interest in human behaviour Understanding of basic concepts in Industrial and Organizational Psychology.

Course	Course Objectives		
	1) To acquaint students with the basic concepts and modern trends in Industrial and Organizational Psychology.		
2	2) To help the students understand the role of theories and importance of Psychological factors in the world of work.		
	3) To help students understand various structures and functions of the organization.		
	<ol> <li>To make the students aware of the applications of psychological principles in the field of work setting.</li> </ol>		
ł	5) To create a foundation for higher education and a professional career in Industrial and Organizational Psychology.		

Unit No.ContentLecturesUnit 1Defining Motivation. Early theories of motivation. Contemporary theories of motivation. Contemporary theories of motivation. Equity Theory/Organizational Justice, Expectancy Theory.9Unit 2Why have teams become so popular? Differences between Groups and Teams, Types of Teams. Creating an Effective Team. Turning Individuals into Team Players.9		Course Content	
Motivation ConceptsEarly theories of motivation. Contemporary theories of motivation- Goal Setting Theory, Equity Theory/Organizational Justice, Expectancy Theory.9Unit 2Why have teams become so popular? Differences between Groups and Teams, Types of Teams. Creating an Effective Team.9	Unit No.	Content	Lectures
Concepts       Equity Theory/Organizational Justice, Expectancy Theory.       F         Unit 2       Why have teams become so popular?       F         Understandin g Work Teams       Differences between Groups and Teams, Types of Teams.       9	Unit 1	5	
Understandin g Work Teams Creating an Effective Team. 9			9
	Understandin	Differences between Groups and Teams, Types of Teams.	9



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Unit 3	What is Leadership? Trait and Behavioral theories. Contingency Theory- The Fiedler Model. Charismatic Leadership and Transformational Leadership.	9
Leadership		
Unit 4	Forces of Change. Resistance to Change.	
Organizationa I Change and Stress Management	Work Stress and Its Management	9
	Total No. of Lectures	36

Students' Presentations, Group Discussions, Use of E-learning, Book Reviews, Movie Reviews and Conducting Small Scale Studies on Topics related to the Syllabus.

#### Semester VI: Psychology of Human Behavior at Work Paper - II (Paper Pattern)

Duration: 2 hours	Marks: 60	
Q.1 Essay Type (1/2) (Unit 1)	15 marks	
Q.2 Essay Type (1/2) (Unit 2)	15 marks	
Q.3 Essay Type (1/2) (Unit 3)	15 Marks	
Q.4 Short Notes (3/5) (Unit 4)	15 Marks	

Course Outcomes			
Students should be able to			
CO1	Demonstrate understanding of the basic concepts and modern trends in Industrial and Organizational Psychology.		
CO2	Comprehend the basic foundational theories of Industrial and Organizational Psychology.		
CO3	Have demand focused goals and the skills required to work effectively in the work setting.		
CO4	Apply the psychological concepts in the Industrial and Organizational field.		
CO5	Feel interested and motivated to pursue professional career in the field of Industrial and Organizational Psychology.		

Recommended Resources		
Text Books	<ol> <li>Robins, S.P., Judge, T.A &amp; Vohra, N. (2020). Organizational Behavior (18<sup>th</sup> Ed). Pearson</li> </ol>	
Reference Books	<ol> <li>Aswathappa, K. (2005). Human Resource Management- Text and Cases. (4<sup>th</sup> Ed.). New Delhi, Tata McGraw Hill Publishing Co. Itd</li> </ol>	



<ol> <li>Luthans, F. (2005). Organizational Behavior. (10<sup>th</sup> Ed.) McGraw Hill</li> </ol>
<ol> <li>Muchinsky, P.M.(2003). Psychology Applied to Work. (7<sup>th</sup> Ed.). Wadsworth /Thomson Learning</li> <li>Newstrom, J.W., &amp; Davis. K. (2002). Organizational Behavior: Human Behavior at Work (11 Ed.). Tata McGraw Hill</li> </ol>

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